

Survey (Meeri Heimo)

Departure date: 2018-06-09

Destination: Romania - Transylvania Trail Ride - Centre based

Question	Reply	Comments
How were you received upon arrival?	Very well	The pick up time was at 16:00 and the driver showed up at exactly then and had a big sign with him so he was easy to find. We got free water at the car!
How was the accommodation compared to your expectations?	Very good	The accommodation was really good! The rooms were big and all had good showers and toilet, free bottled water as the tap water wasn't drinkable, and really good food. It was way better than I expected it to be.
How was the food that was included in the price?	Very good	The food was amazing! Lots of choices during breakfast (8:30), pack lunch for day rides (usually between 12-13) and 3 course dinner (19:00). For the non-riding day the lunch we got at Viscri was paid by the riding centre. All food was organic and most of it local: honey and eggs from the chef, berries from the own garden etc.
What did you think of the riding quality?	Very good	The rides were varying in speed and nature of the ride: some days had more climbing (and great views), one had more pastures (still with great views) and so on. The speed was perfect: we got to trot and canter every day, both before and after lunch, but the canters or trots weren't too long. We had to walk a bit with the horses when going down the mountains but the distances weren't long. The rides had tiny adventurous feeling in them, but they are still suitable for most riders.
What did you think of the quality of the horses?	Very good	All horses were taken good care of and they looked healthy. Horses were nice to ride and to handle, and I would bet there is a horse suitable for anyone.
How did you get taken care of during your stay?	Very well	We were taken good care of even though they were a bit short of staff for the first days.
What is your general impression of the holiday?	Very good	Very good holiday, felt like it was tailor made to me!

What did you think of the information on HorseXplore's website?	Very good	All important information can be found from the website.
How did you experience the contact with HorseXplore?	Good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	