

# Survey (Päivi Rantanen)

Departure date: 2019-10-06

Destination: Romania, Carpathia - Red Lake Trail

| Question  | Reply     | Comments  |
|---|-----------|---|
| How were you received upon arrival?                             | Very well | Found the rest of the group immediately at the airport and the driver came just like scheduled.   |
| How was the accommodation compared to your expectations?        | Very good | Lovely to get hot shower and clean sheets every night :) nice places!   |
| How was the food that was included in the price?                | Very good | Picknick lunch was nice - but maybe some more variety would be good? Didn't have to suffer from hunger, breakfast and dinner were very good.  |
| What did you think of the riding quality?                       | Very good | A lot of climbing up and down, but that was no surprise, since we were to go over the mountains. Short canters once in a while was fine - no need to tire the horses more :) Nice to spend so many hours in the saddle, that's what I went there for! |
| What did you think of the quality of the horses?                | Very good | Great horses, very reliable both up hill and down hill - as well as with the dogs and other sudden surprises. All of them were in good shape and very well taken care of.   |
| How did you get taken care of during your stay?                 | Very well | Very nice personnel, they really knew what they were doing. Always ready to help and answer the questions.  |
| What is your general impression of the holiday?                 | Very good | Excellent trail, magnificent views! Nice group - easy to join even as a single rider. I'm glad I got to participate :)  |
| What did you think of the information on HorseXplore's website? | Very good | Very clear and truthful - actually the trip was even better than promised!  |
| How did you experience the contact with HorseXplore?            | Very good | Fast answers, thank you for that!   |

|   |     |                                 |
|---|-----|---------------------------------|
| Would you like to travel with HorseXplore again?                              | Yes | Easy to book / reliable company |
| I confirm that HorseXplore is allowed to publish my opinions on their website | Yes |                                 |