

Name: Anna-Katriina Valkama

Arrival date: 10/11/2022

Destination: Portugal, Golega - Training weekend, Intensiv

Question	Reply	Comment
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	
How was the food that was included in the price?	Good	Only experienced breakfast and lunch because of half board.
What did you think of the riding quality?	Very good	Our instructor Fernando was super. The lessons gradually got more demanding as Fernando got to know each rider better.
What did you think of the quality of the horses?	Very good	The horses were really friendly and well taken care of. I got perfect horses to match my skills.
How did you get taken care of during your stay?	Very well	The management and the staff are the perfect hosts and they go out of their way to please the guests.
What is your general impression of the holiday?	Very good	This was my third time here and every year there s something new to experience. A long weekend is actually too short! The days and nights are full of activity but still you don t feel like you re rushed.
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better?	Good You could inform more about what happens in Golega and the fantastic shopping possibilities for riding equipment, leather goods, boots etc. Instruct to take extra cash.
How did you experience the contact with HorseXplore?	Good	I wasn t really in contact apart from booking and then sending our arrival details.
Would you like to travel with HorseXplore again?	Why or why not?	Yes
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Name: Terhi Teriaho
Arrival date: 10/11/2022
Destination: Portugal, Golega - Training weekend, Intensiv

Question	Reply	Comment
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Good	
How was the food that was included in the price?	Good	
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Very good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	The vacation was perfect. Riding and horses fantastic, everything was arranged as we hoped and they were flexible with us being a group. Golega Horse festival was an experience one doesn't want to miss.
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better?	Good
How did you experience the contact with HorseXplore?	Good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes Easy and reliable way to try out new places. You know that horses are very well kept and quality in overall is good.
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Lil Virtanen)

Departure date: 2019-11-07

Destination: Portugal, Golega - Dressage Weekend

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	
How was the food that was included in the price?	Very good	
What did you think of the riding quality?	Very good	My first lessons in English so were a little bit worried, but all went well and I understood all and could ask if I didn't understand. The lessons were well constructed.
How did you get taken care of during your stay?	Very well	We were Super well taken care! The atmosphere were cozy but still professional.
What is your general impression of the holiday?	Very good	It was so my kind of Holiday with horses. I enjoyed with my whole heart of the place, people around and the horses 3.
What did you think of the information on HorseXplore's website?	Very good	Had a friend who informed me about detail's , didn't have to concentrate so in the website
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	Already planning...
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Sabrina Rosaria Demanuele)

Departure date: 2019-04-05

Destination: ALC bokning

Question	Reply	Comments
How were you received upon arrival?	Very well	Owner was super nice and picked us up from the train station :)
How was the accommodation compared to your expectations?	Very good	Exceeded expectations
How was the food that was included in the price?	Good	
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Very good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	
What did you think of the information on HorseXplore's website?	Good	
How did you experience the contact with HorseXplore?	Good	
Would you like to travel with HorseXplore again?	Maybe	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Anu Surakka)

Departure date: 2018-11-01

Destination: Portugal, Golega - Dressage Weekend

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	
How was the food that was included in the price?	Very good	
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	
What did you think of the information on HorseXplore's website?	Very good	
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Anna-Katriina Valkama)

Departure date: 2018-11-01

Destination: Portugal, Golega - Dressage Weekend

Question	Reply	Comments
How were you received upon arrival?	Very well	All of the staff was there to greet us and we had a little introduction and welcome ceremony before we were shown to our rooms.
How was the accommodation compared to your expectations?	Very good	I was expecting to share a room with a roommate but instead we had a small and very cosy apartment.
How was the food that was included in the price?	Very good	We were served traditional Portugese meals and local wines. The portions were ample! No one was left hungry!
What did you think of the riding quality?	Very good	The riding program was versatile and accustomed to individual needs. Fantastic teachers!
What did you think of the quality of the horses?	Very good	There were horses to match different levels and means of riding. They were very well taken care of and undoubtedly loved very much.
How did you get taken care of during your stay?	Very well	Very well is an understatement! All our wishes were fulfilled and even beyond! It was nice that even the owners and the staff spent some time with us and attended to our every need.
What is your general impression of the holiday?	Very good	This was an overall fantastic experience! The Lusitano fair in Golega was quite something but I could consider going here even without the fair in program.
What did you think of the information on HorseXplore's website?	Very good	There s no words to describe the warm feeling of this place, so you just better go and experience it.
How did you experience the contact with HorseXplore?	Very good	This was a special weekend with Kavioliitto and Riitta Kosonen, so Riitta was my main contact and she was very informative.
Would you like to travel with HorseXplore again?	No	I have been traveling with HorseXplore a few times before and don t see any reason why I would not.
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	