Namn: Marianna Henriksson Ankomstdatum: 2023-03-16

Resa: Portugal, Alentejo - Dressage and hacking, weekend

Fråga		Svar	Kommentar
How were you received upon arrival?		Very well	
How was the accommodation compared to your expectations?		Very good	The nature is close, such a beautifu and peaceful place!
How was the food that was included in the price?		Very good	Excellent food!
What did you think of the riding quality?		Very good	It was so nice and I learned some of things that I have thought about.
What did you think of the quality of the horses?		Very good	Horses were cooperative and curious. Lovely personalities!
How did you get taken care of during your stay?		Very well	
What is your general impression of the holiday?		Very good	Very happy!
What did you think of the information on HorseXplore´s website?	Is there something we can change to make it better?	Very good	
How did you experience the contact with HorseXplore?		Very good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes	Because I was satisfied with everything.
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

Name: Niina Salo Arrival date: 19/02/2023

Destination: Portugal, Alentejo - Dressage and hacking, week

How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	Rooms were excellent! Clean, beautiful view, good beds. Lounge area / terrace was also really cosy. We enjoyd our stay very much.
How was the food that was included in the price?	Very good	Cheese appetizers were so good, all the food was again excellent. Food was variable and healthy.
What did you think of the riding quality?	Very good	Lessons were thoround and high quality. Rider got very good guidance and advices. Every trainer had some own style for coaching. Each trainer was very pleasant person and teaching was good in all lessons. Also cross-country riding was awesome experience.
What did you think of the quality of the horses?	Very good	All horses were well taken care of, nice behaving and performing. Horses were suitably different so that both less pro and experienced rider got good feeling from every lesson.
How did you get taken care of during your stay?	Very well	Super service on every part!
What is your general impression of the holiday?	Very good	did I already say super : D
What did you think of the information on HorseXplore 's website?  Is there something we can change to make it better?	Very good	
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again? Why or why not?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Name: Minna Rannikko Arrival date: 16/02/2023

Question		Reply	Comment
How were you received upon arrival?		Very well	We came late, since on of our flights was delayed. We were contacted by phone to check we are ok and greeted very nicely at arrival.
How was the accommodation compared to your expectations?		Very good	Very nice room
How was the food that was included in the price?		Very good	
What did you think of the riding quality?		Very good	Really nice horses and enthusiastic instructors
What did you think of the quality of the horses?		Very good	
How did you get taken care of during your stay?		Very well	Staff is so nice :)
What is your general impression of the holiday?		Very good	Will definitely return here!
What did you think of the information on HorseXplore´s website?	Is there something we can change to make it better?	Very good	
How did you experience the contact with HorseXplore?		Very good	Fast replys to all my e-mails
Would you like to travel with HorseXplore again?	Why or why not?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

Name: Hanni Perttilä Arrival date: 05/02/2023

Destination: Portugal, Alentejo - Dressage basic, week

Question		Reply	Comment
How were you received upon arrival?		Very well	
How was the accommodation compared to your expectations?		Very good	
How was the food that was included in the price?		Very good	
What did you think of the riding quality?		Very good	
What did you think of the quality of the horses?		Very good	
How did you get taken care of during your stay?		Very well	
What is your general impression of the holiday?		Very good	
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better?	Very good	
How did you experience the contact with HorseXplore?		Very good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

Name: Minna Vanhala-Haukijärvi Arrival date: 18/08/2022

Destination: Portugal, Alentejo - Dressage and hacking, weekend

Question		Reply	Commen
How wore you received upon arrival?		Very	
How were you received upon arrival?		well	
How was the accommodation compared to your		Very	
expectations?		good	
How was the food that was included in the price?		Good	
What did you think of the riding quality?		Very	
what did you think of the fiding quality?		good	
What did you think of the quality of the horses?		Very	
What did you think of the quality of the horses?		good	
How did you got taken care of during your stor?		Very	
How did you get taken care of during your stay?		well	
What is your general impression of the holiday?		Very	
what is your general impression of the holiday?		good	
What did you think of the information on HorseXplore´s	Is there something we can change to	Very	
website?	make it better?	good	
How did you experience the contact with Heres Valeres		Very	
How did you experience the contact with HorseXplore?		good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes	
confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

Name: Tarja Sivonen

Arrival date: 06/01/2022 Destination: Portugal, Alentejo - Dressage and hacking, weekend

Question		Reply	Comment
How were you received upon arrival?		Very well	The driver was waiting for us and the drive to MV was really smooth and safe. Our rooms were ready when we arrived late in the evening and we were even fed with a phenomenal dinner. Fantastic!
How was the accommodation compared to your expectations?		Very good	Well, this is a sanctuary when it comes to accommodation and scenery. The jacuzzi broke down during our stay (water was not hot enough) but we were lucky and had one successful evening in it. The personnel was doing everything they could to repair the jacuzzi so MV is not to blame for this. The sauna was really good and hot enough so that compensated our bad luck with the jacuzzi.
How was the food that was included in the price?		Very good	Food was excellent. Even better what I remembered from 2020.
What did you think of the riding quality?		Very good	It is great to try things like flying changes, passage and piaffe that you would never get to try at home with your own horses.
What did you think of the quality of the horses?		Very good	Well behaving quality horses that are also eye-candy.
How did you get taken care of during your stay?		Very well	The people make the atmosphere and everyone is so likeable and easily approachable professionals.
What is your general impression of the holiday?		Very good	100% worth the Covid-hassle with travelling today. I am so happy that I went.
What did you think of the information on HorseXplore´s website?	Is there something we can change to make it better?	Very good	It is accurate.
How did you experience the contact with HorseXplore?		Very good	Quick responses and accurate timely information.
Would you like to travel with HorseXplore again?	Why or why not?	Yes	I already have 2 travels booked for later this year ;)
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

Namn: Michelle King Ankomstdatum: 2021-08-15

Resa: Portugal, Alentejo - Dressage, week

Fråga		Svar	Kommentar
How were you received upon arrival?		Very well	
How was the accommodation compared to your expectations?		Very good	
How was the food that was included in the price?		Good	
What did you think of the riding quality?		Very good	
What did you think of the quality of the horses?		Very good	I like that the instructors didn't push me when I said I was comfortable with one horse and wanted to remain with him. Zigzag taught me quite a lot and I felt safe with him.
How did you get taken care of during your stay?		Very well	
What is your general impression of the holiday?		Very good	After I've had vacation in other countries where I wish to go, I plan to return.
What did you think of the information on HorseXplore 's website?	Is there something we can change to make it better?	Good	Didn't really pay much attention
How did you experience the contact with HorseXplore?		Good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes	This was my second time and will be booking again for another country for my next vacation.
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	

## Survey (Susanna Sävikari-Paasonen)

Departure date: 2019-03-14

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	Exceeded expectations!
How was the food that was included in the price?	Very good	Nice light very beautifully served meals
What did you think of the riding quality?	Very good	Excellent horses and very professionally given lessons
What did you think of the quality of the horses?	Very good	Horses were very well trained and kept, and there were horse to all riding levels
How did you get taken care of during your stay?	Very well	The whole crew was very friendly and helpfull during our whole stay
What is your general impression of the holiday?	Very good	Absolutely fabulous place, I will travel soon again!
What did you think of the information on HorseXplore's website?	Very good	Very accurate
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

## Survey (Jaana Lunkka-Salonen)

Departure date: 2019-01-10

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	
How was the food that was included in the price?	Good	
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Very good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	
What did you think of the information on HorseXplore's website?	Very good	
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

## Survey (Kirsi-Marja Ura)

Departure date: 2019-02-21

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very	
	good	
How was the food that was included in the price?	Very	
	good	
What did you think of the riding quality?	Very	
	good	
What did you think of the quality of the horses?	Very	
	good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very	
	good	
What did you think of the information on HorseXplore's website?	Very	
	good	
How did you experience the contact with HorseXplore?	Very	
	good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

## Survey (Sofia Kaitala)

Departure date: 2018-05-17

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	
How was the food that was included in the price?	Very good	
What did you think of the riding quality?	Very good	
What did you think of the quality of the horses?	Very good	
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	
What did you think of the information on HorseXplore's website?	Very good	
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	