

Survey (Karen Brennan)

Departure date: 2019-04-13

Destination: Italy, Chianti - Learn to Ride

Question	Reply	Comments
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	The accommodation was beautiful. It would have been great if the room was serviced at least once in the week. Fresh towels during the week should have been provided at NO EXTRA charge.
How was the food that was included in the price?	Very good	Fantastic food Absolutely Michelin star standard.
What did you think of the riding quality?	Very good	All of the staff were great. The instructors were incredible. The owners were most welcoming and lovely.
What did you think of the quality of the horses?	Very good	The horses were top class. Safety was paramount to the team and that was evident.
How did you get taken care of during your stay?	Very well	
What is your general impression of the holiday?	Very good	Excellent. Happy to recommend. I would recommend that travelers rent a car.
What did you think of the information on HorseXplore's website?	Very good	
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Survey (Susanna Sävikari-Paasonen)

Departure date: 2018-05-05

Destination: Italy, Chianti - Dressage and hacking

Question	Reply	Comments
How were you received upon arrival?	Very well	We got very warm welcome from the personnel and guided tour to show all necessary places, we really felt that we were welcome guests.
How was the accommodation compared to your expectations?	Very good	Beautiful, clean rooms with wonderful view
How was the food that was included in the price?	Very good	Exceeded expectations! Home made, delicious and lots of it :)
What did you think of the riding quality?	Very good	Very well kept and thoroughly trained lovely horses
What did you think of the quality of the horses?	Very good	Lovely horses for different level of riders
How did you get taken care of during your stay?	Very well	Word are not enough to express how good we were treated as guests! Whole personnel was so warm and nice that we felt like being with the family!
What is your general impression of the holiday?	Very good	Once again, this holiday exceeded all expectations! Excellent is just too low for rate, everything was so perfect. We will certainly do this trip again next year if not even earlier!
What did you think of the information on HorseXplore 's website?	Very good	Information was accurate and inspiring, very good info
How did you experience the contact with HorseXplore?	Very good	contact was smooth and well working
Would you like to travel with HorseXplore again?	Yes	Everything went so well that we travel for sure with HorseXplore. Our goal is to be VIP customers
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	