Name: Pia Lehtinen
Arrival date: 13/08/2022
Destination: France - Sparkling ride through the vineyards of Champagne

| Question |  | Reply | Comment |
| :---: | :---: | :---: | :---: |
| How were you received upon arrival? |  | Very well |  |
| How was the accommodation compared to your expectations? |  | Very good | All beds were super comfy :) |
| How was the food that was included in the price? |  | Very good | Food was very good, especially the picnic lunches! |
| What did you think of the riding quality? |  | Very good |  |
| What did you think of the quality of the horses? |  | Very good | All horses were so well behaved, reactive and well taken care of. |
| How did you get taken care of during your stay? |  | Very well | The staff was super friendly and professional, and really worked hard for us. Everything was well thought through! |
| What is your general impression of the holiday? |  | Very good | One of the best riding weeks I have experienced! |
| What did you think of the information on HorseXplore's website? | Is there something we can change to make it better? | Good |  |
| How did you experience the contact with HorseXplore? |  | Good |  |
| Would you like to travel with HorseXplore again? | Why or why not? | Yes |  |
| I confirm that HorseXplore is allowed to publish my opinions on their website |  | Yes |  |

## Survey (Ari Huilaja)

Departure date: 2018-05-05
Destination: France - Vineyard Ride in Bordeaux

| Question | Reply | Comments |
| :--- | :--- | :--- |
| How were you received upon arrival? | Very well |  |
| How was the accommodation compared to your expectations? | Very <br> good |  |
| How was the food that was included in the price? | Very <br> good |  |
| What did you think of the riding quality? | Very <br> good |  |
| What did you think of the quality of the horses? | Very <br> good |  |
| How did you get taken care of during your stay? | Very well |  |
| What is your general impression of the holiday? | Very <br> good |  |
| What did you think of the information on HorseXplore's website? | Very <br> good |  |
| How did you experience the contact with HorseXplore? | Good |  |
| Would you like to travel with HorseXplore again? | Yes |  |
| I confirm that HorseXplore is allowed to publish my opinions on their | Yes |  |
| website |  |  |

