

Survey (Anna-Katriina Valkama)

Departure date: 2020-10-23

Destination: Finland, Turku - Riding weekend

| Question | Reply | Comments |
|---|-----------|--|
| How were you received upon arrival? | Very well | It was nice to have enough time to get settled before the actual program started. This time again we had a chance to see something extra at the horse wellness center that are not exactly daily routines at the farm. |
| How was the accommodation compared to your expectations? | Very good | |
| How was the food that was included in the price? | Very good | |
| What did you think of the riding quality? | Very good | |
| What did you think of the quality of the horses? | Very good | |
| How did you get taken care of during your stay? | Very well | |
| What is your general impression of the holiday? | Very good | |
| What did you think of the information on HorseXplore's website? | Good | You may want to correct the driving time from the Turku airport and harbour. With traffic in reality it is closer to 1 hour. |
| How did you experience the contact with HorseXplore? | Very good | Riitta Kosonen is the best! |
| Would you like to travel with HorseXplore again? | Yes | |

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| I confirm that HorseXplore is allowed to publish my opinions on their website | Yes | |
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Survey (Anna-Katriina Valkama)

Departure date: 2020-06-26

Destination: Finland, Turku - Riding weekend

| Question | Reply | Comments |
|---|-----------|--|
| How were you received upon arrival? | Well | We had to wait a while before our host met us, but since this is a working ranch with no hired help it was understandable. She was busy with a vet taking care of a horse. |
| How was the accommodation compared to your expectations? | Very good | |
| How was the food that was included in the price? | Good | The food was traditional Finnish home cooked food and there was plenty of it. Breakfast was a buffet style with lots to choose from. |
| What did you think of the riding quality? | Very good | The trails are beautiful country roads with lots of opportunities for nice canters and you also get to experience almost untouched forest paths. The riding lesson was excellent and archery on horseback was a fun experience. |
| What did you think of the quality of the horses? | Very good | The horses are well mannered and really know their job. |
| How did you get taken care of during your stay? | Very well | Although I knew how busy the staff was just running the every day chores of the farm, they never let it show to us clients. They really concentrated on the moment taking their time showing us their life on the farm and teaching us a thing or two about breeding Finnish horses etc. |
| What is your general impression of the holiday? | Very good | The program was versatile and we were able to adjust it to our specific preferences (only regarding the hacks, which were not depended on riding or archery instructors schedules). |
| What did you think of the information on HorseXplore's website? | Good | Maybe it could emphasize the fact that this place is a working farm and they do not have a 24/7 host/guide to attend to your every need (not yet anyways) and it really helps if you have experience taking care of your own horse. |
| How did you experience the contact with HorseXplore? | Very good | Always easy with Riitta Kosonen. |

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| Would you like to travel with HorseXplore again? | Yes | I am so accustomed traveling with Horsexplore, so it is very easy. It always guarantees a certain standard. |
| I confirm that HorseXplore is allowed to publish my opinions on their website | Yes | |

Survey (Tarja Sivonen)

Departure date: 2020-06-26

Destination: Finland, Turku - Riding weekend

| Question | Reply | Comments |
|---|-----------|---|
| How were you received upon arrival? | Very well | |
| How was the accommodation compared to your expectations? | Very good | |
| How was the food that was included in the price? | Very good | |
| What did you think of the riding quality? | Very good | |
| What did you think of the quality of the horses? | Very good | |
| How did you get taken care of during your stay? | Very well | |
| What is your general impression of the holiday? | Very good | |
| What did you think of the information on HorseXplore's website? | Very good | |
| How did you experience the contact with HorseXplore? | Very good | |
| Would you like to travel with HorseXplore again? | Yes | So far no disappointments. Every trip has been class A :) |
| I confirm that HorseXplore is allowed to publish my opinions on their website | Yes | |