

# Survey (Enni Isokangas)

Departure date: 2018-09-15

Destination: Croatia, Split - Krka Trail Ride

Question	Reply	Comments
How were you received upon arrival?	Very well	We were the first ones on the ranch and had to wait quite a while for other quests. Even our room wasn't ready yet but the people at the ranch made sure we had everything we needed while waiting.
How was the accommodation compared to your expectations?	Very good	Rooms at all of our stops were very nice, clean and comfy.
How was the food that was included in the price?	Very good	Food was great and plentiful. There were nice vegetarian options for those who wanted them and for others very tasty meals as well every day.
What did you think of the riding quality?	Very good	All riders in our group were experienced so we were able to keep up a quite fast pace all the way. There were lots of long and fast gallops and trots but never in bad or dangerous places. Rides were quite demanding and sometimes a bit challenging but all fun and worth it.
What did you think of the quality of the horses?	Very good	Horses were well taken care of and eager to work. Hoofs were checked every day and in general the horses were in very good condition, fit and muscular. Also they were friendly, level headed and energetic in a good way.
How did you get taken care of during your stay?	Very well	Everyone was super nice and friendly.
What is your general impression of the holiday?	Very good	This was my first riding trail. Days were long and it was harder than I had expected but the experience was truly one of the best I have ever had. Views were amazing, every day was different and evenings were full of food, relaxing and laughter. The trail was so well planned and executed that I don't think it's even possible to outdo this one.

What did you think of the information on HorseXplore's website?	Very good	The Horse Explore website was clear and informative.
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	We are already planning for our next trip some time in the future.
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

# Survey (Eva Rauramaa)

Departure date: 2018-05-05

Destination: Croatia, Split - Krka Trail Ride

Question	Reply	Comments
How were you received upon arrival?	Well	Our transport-driver was a bit late, half an hour maybe. So we took a taxi from the airport to the ranch. No problem.
How was the accommodation compared to your expectations?	Very good	Ranch Mustang was perfect place to stay. Nice rooms, good food and wonderful friendly people. Better than I expected.
How was the food that was included in the price?	Very good	Food was really good. We ate a lot! Too much...
What did you think of the riding quality?	Very good	We had a wonderful group, all were very good riders. Our riding guide didn't speak very much English, but most important words he knew: we can canter! Now we can gallop! :D
What did you think of the quality of the horses?	Very good	In the ranch we saw how the horses were kept. No complaining. Two teams: team A on the trail while team B is having a one week rest, and so on. Good, healthy and strong horses.
How did you get taken care of during your stay?	Very well	I felt myself very welcome for all the week. They really did their best, in everything.
What is your general impression of the holiday?	Very good	It was a lot better than I had expected. Great country for trail-riding, just lovely.
What did you think of the information on HorseXplore's website?	Very good	Information was ok. I loved watching the video of Krka-trail. It really was like that!
How did you experience the contact with HorseXplore?	Very good	
Would you like to travel with HorseXplore again?	Yes	Everything was ok, as promised. I cannot find any negative aspects. Fantastic horse-holiday! I am more than happy with my experiences and memories!
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	