

Name: Kaisa Liedes
Arrival date: 22/06/2023
Destination: Danmark, Römö Weekend

Question		Reply	Comment
How were you received upon arrival?		Very well	
How was the accommodation compared to your expectations?		Very good	
How was the food that was included in the price?		Good	
What did you think of the riding quality?		Very good	
What did you think of the quality of the horses?		Very good	
How did you get taken care of during your stay?		Very well	
What is your general impression of the holiday?		Very good	
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better?	Good	
How did you experience the contact with HorseXplore?		Good	
Would you like to travel with HorseXplore again?	Why or why not?	Yes	
I confirm that HorseXplore is allowed to publish my opinions on their website		Yes	
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Namn: Elisabetta Piomarta
Ankomstdatum: 2022-07-28
Resa: Danmark, Römö Weekend

Fråga	Svar	Kommentar
How were you received upon arrival?	Well	There are always plenty of people in reception at that hotel, so it was a quick and no -nonsense process, but it s fine that way.
How was the accommodation compared to your expectations?	Good	The room was quaint and comfortable. The common balcony isn t unfortunately enjoyable if the neighbors keep talking, and mine unfortunately did all the time.
How was the food that was included in the price?	Good	Not haute cuisine, but fine.
What did you think of the riding quality?	Very good	Great little horses, you can t but love them!
What did you think of the quality of the horses?	Very good	As above!
How did you get taken care of during your stay?	Well	Again, the riding centre is extremely busy, they have no time for extra niceties and horse people can be somewhat direct, but I got a good horse and tack, and excellent riding itineraries,varied and fun. It was good.
What is your general impression of the holiday?	Good	
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better? Good	I can t think of it now.
How did you experience the contact with HorseXplore?	Good	I think you re also very busy! But I don t mind, and I m happy for you. I also work in tourism.
Would you like to travel with HorseXplore again?	Why or why not? Yes	I would like to see more short stay options...long weekends or 4, max 5 days at a time, in your catalogue. Sometimes I don t have a full week, and yet I would like to fit in some riding abroad over 3, 4 or 5 consecutive days. Also, some American tour operators offer programs for special horse events, including some riding,for instance, the Feria do Cavalo de Golega in Portugal in November, or the Feria de Abril in Seville....it would be nice to be there for the event itself and to do some riding as well.

Fråga	Svar	Kommentar
I confirm that HorseXplore is allowed to publish my opinions on their website	Yes	

Namn: Anna-Katriina Valkama
Ankomstdatum: 2021-09-30
Resa: Danmark, Römö Weekend

Fråga	Svar	Kommentar
How were you received upon arrival?	Very well	
How was the accommodation compared to your expectations?	Very good	We got to choose between 3 different options without extra charge. The cabin options were really nice and close to the stables.
How was the food that was included in the price?	Very good	Breakfast and dinner were served buffet style and there was plenty to choose from. Especially the lamb and the seafood were delicious.
What did you think of the riding quality?	Very good	Nice rides! The soft sandy trails in the woods were comfortable for tölting and galloping, so were the sand dunes. The long tölts and gallops on endless beaches were just fantastic! Every riders dream! The groups were quite big in number, but that seemed to be the norm. The fast horses were up front and the slower ones followed at their own pace. It worked out fine, though.
What did you think of the quality of the horses?	Very good	The horses were beautiful, well mannered, qualified for their job and suitable in every way.
How did you get taken care of during your stay?	Well	At the hotel I got the feeling that all details were not organized. The staff at the stables were friendly and helpful and managed really well with such a big group and many clients.
What is your general impression of the holiday?	Very good	
What did you think of the information on HorseXplore's website?	Is there something we can change to make it better?	Good The travel info is a bit misleading. In theory it could take 4 hours from Copenhagen to Römö. We rented a car from the airport and due to traffic jam it took us a lot longer to get there and in regular traffic on our return date, with driving over the speed limit and with one stop, it was still 5 hours. What is the 1,7 % tax that is also mentioned in what is not included ?
How did you experience the contact with HorseXplore?	Very good	All contact was made with Riitta Kosonen and she was very informative and prompt.
Would you like to travel with HorseXplore again?	Why or why not?	Yes

Fråga

Svar

Kommentar

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Yes